

4XXXX**Perform beard and moustache services**

Kaupae Level	3
Whiwhinga Credit	10
Whāinga Purpose	<p>This skill standard is intended for people wanting to learn beard and moustache shaping services, meeting service requirements in a commercial barbering environment.</p> <p>This skill standard has been developed to align with the New Zealand Certificate in Commercial Barbering (Level 4) [Ref: 2115].</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Carry out client consultation for a beard or moustache service.	a. Communicate appropriately to establish rapport and determine requested service with client.
	b. Identify any factors that may prevent service.
	c. Analyse facial hair and skin characteristics prior to carrying out service.
	d. Provide recommendations and confirm service to be carried out.
	e. Demonstrate behaviour that recognises and respects diverse cultural values and beliefs, communicating in a clear, courteous and inclusive manner.

2. Perform a beard or moustache service to a professional standard.	a. Prepare client for agreed service.
	b. Select tools, products and equipment required.
	c. Carry out service safely, meeting industry standards and within accepted industry timeframes.
	d. Finish the service using appropriate products.
	e. Confirm client expectations for service have been met.
	f. Remove protective coverings from client.
	g. Advise products and their use, recommend after care and maintenance.
3. Complete client service.	a. Process payment and any retail sales as per workplace procedures.
	b. Recommend a timeframe for the next service.
	c. Demonstrate effective communication and culturally appropriate behaviour throughout client service.
	d. Sanitise tools, equipment and work area meeting organisational procedures.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

It is recommended that Skill Standard 4XXXX *Perform Initial Barbering Techniques* has been achieved prior to assessing this standard.

Assessment must take place in a realistic commercial barbering environment.

Assessment of **four** beard and moustache shaping services. The beard and moustache shaping service may be combined and the service must be completed within **20** minutes

Beard shaping assessments to include:

- **one** using clipper or trimmers over comb, and/or clippers using attachments
- **one** using scissors over comb

Moustache shaping assessments to include:

- **one** using a trimmer
- **one** using scissors.

Ngā momo whiwhinga | Grades available

Achieved.

Ihirangi waitohu | Indicative content

- Beard and moustache designs – historical influence and contemporary or emerging trends
- Face shapes, facial features and profiles, neck proportions.
- Cultural and ethical considerations for services and shaping.
- Techniques – shaping, trimming, and styling. Shaping may include shaping and thinning sideburns that are not connected to a beard or moustache.
- Consultation and analysis – client expectations to determine required service, medication, blood born contaminants, facial hair and growth patterns, skin analysis, skin irregularities, skin conditions and factors that may prevent service - contagious, non-contagious, allergies.
- Preparation – cleansing, protecting the client, products.
- Tools – brushes, combs, scissors, razors, clippers, blow dryers, other electrical tools, neck trimmers, clipper attachments, cutthroat razor, shaving brush, neck brush.
- Equipment – barber's chair, hot towel cabinet, steamer, sharps container, sterilising equipment, towels, neck strips, capes, oils and cleaning agents, mirrors, shampoo basin.
- Hygiene – personal hygiene, hygienic practice, client protection, cleaning and sanitizing tools and work areas.
- Communication and professional behaviour - smile, tone of voice, body language, positioning in relation to client, enthusiasm, clear instructions, appropriate physical contact, rapport enhancing questioning and conversation skills, active listening, humour, positive language, manaakitanga, whanaungatanga. Including appropriate tikanga when engaging with Māori clients and colleagues. Greeting and seating clients.
- Completing service – Product use and recommendations, retail sales, payment, timeframes for next service.

Rauemi | Resources

- legislation including Health and Safety at Work Act 2015, Privacy Act 2020, Consumer Guarantees Act 1993, and Human Rights Act 1993,
- relevant industry publications,
- organisational policies and procedures including Standard Operating Procedures (SOPs), Material Safety Data Sheets (MSDSs), emergency plans.

Pārongo Whakaū Kouna | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Toi Mai Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Service Sector > Beauty Services > Barbering
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0099

Hātepe Process	Putanga Version		Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	TBC	N/A	
Kōrero whakakapinga Replacement information	TBC			
Rā arotake Planned review date	31 December 2029			

Please contact Toi Mai Workforce Development Council at qualifications@toimai.nz to suggest changes to the content of this skill standard.