

4XXXX**Perform haircutting and styling services**

Kaupae Level	4
Whiwhinga Credit	35
Whāinga Purpose	<p>This skill standard is for people wanting to learn integrated haircutting and styling services as a commercial barber.</p> <p>People with this standard will be able to carry out client consultation and perform integrated haircuts, meet professional standards of behaviour and service requirements in a commercial barbering environment.</p> <p>This skill standard has been developed to align with the New Zealand Certificate in Commercial Barbering (Level 4) [Ref: 2115].</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Carry out client consultation for a haircutting service.	a. Communicate appropriately to establish rapport and determine requested haircutting service with client.
	b. Analyse hair and scalp and check for any factors that may prevent service.
	c. Provide style recommendations and confirm service to be carried out.
	d. Demonstrate behaviour that recognises and respects diverse cultural values and beliefs, communicating in a clear, courteous and inclusive manner.
2. Perform haircut to a professional standard.	a. Prepare client for agreed service.
	b. Select tools, products and equipment required.
	c. Carry out haircutting service, meeting industry standards and within accepted industry timeframes.

3. Style and finish haircut.	a. Complete the service using appropriate styling techniques, products and tools.
	b. Confirm client expectations for haircut and styling have been met.
	c. Remove protective coverings and clean any loose hair from client.
	d. Advise products and their use, recommend after care and maintenance.
4. Complete client service.	a. Process payment and any retail sales as per workplace procedures.
	b. Recommend a timeframe for the next haircut.
	c. Demonstrate effective communication and culturally appropriate behaviour throughout client service.
	d. Sanitise tools, equipment and work area in accordance with organisational procedures.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

It is recommended that Skill Standard 4XXXX *Perform Initial Barbering Techniques* has been achieved prior to assessing this standard.

Assessment must take place in a realistic commercial barbering environment.

Assessment of **four** different haircut and styling services using integrated barbering techniques to meet client expectations.

Each haircut to be completed within **30** minutes.

At least **two** cuts styled by blow drying.

Ngā momo whiwhinga | Grades available

Achieved.

Ihirangi waitohu | Indicative content

- Haircutting designs and styles - including cultural and ethical considerations, current and emerging trends.
- Consultation and analysis, client expectations to determine required service, including style shape and balance for face shape, head size and shape, features and profiles, neck proportions.
- Analysis of the hair and scalp including trichology, skin and hair anatomy, movement, growth patterns, scalp irregularities, scalp condition, hair texture, density, length, porosity, elasticity, hair loss, identifying product build-up.
- Preparation – removal of product build-up if required, cleansing, protecting the client

- Integrated cutting techniques – nape shaping, line outs, long hair, freehand clipper and clipper guard work (zero guard to four guard), scissor over comb, clipper over comb, razor, scissors, razor over comb and freehand clippers. Style blending into beard, removal of surplus hair in ears, in nose, and on eyebrows.
- Blow drying including long hair, freehand, brush and comb work.
- Tools – brushes, combs, scissors, razors, clippers, blow dryers, other electrical tools, neck trimmers, clipper attachments, cutthroat razor, shaving brush, neck brush.
- Equipment – barber's chair, hot towel cabinet, steamer, sharps container, sterilising equipment, towels, neck strips, capes, oils and cleaning agents, mirrors, shampoo basin.
- Hygiene – personal hygiene, hygienic practice, client protection, cleaning and sanitizing tools and work areas.
- Communication and professional behaviour - smile, tone of voice, body language, positioning in relation to client, enthusiasm, clear instructions, appropriate physical contact, rapport enhancing questioning and conversation skills, active listening, humour, positive language, manaakitanga, whanaungatanga. Including appropriate tikanga when engaging with Māori clients and colleagues. Greeting and seating clients.
- Completing service – Product use and recommendations, retail sales, payment, timeframes for follow up service

Rauemi | Resources

- legislation including Health and Safety at Work Act 2015, Privacy Act 2020, Consumer Guarantees Act 1993, and Human Rights Act 1993,
- relevant industry publications,
- organisational policies and procedures including Standard Operating Procedures (SOPs), Material Safety Data Sheets (MSDSs), emergency plans.

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Toi Mai Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Service Sector > Beauty Services > Barbering
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0099

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	TBC	N/A
Kōrero whakakapinga Replacement information	TBC		

Rā arotake Planned review date	31 December 2029
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Please contact Toi Mai Workforce Development Council at qualifications@toimai.nz to suggest changes to the content of this skill standard.

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